

ELinOS / Products listed as “End of Life”

About SYSGO’s Roadmap

SYSGO is offering five levels of support to make customers able execute their projects. The SYSGO product strategy foresees that there is approximately one major product release two year and one minor release each year. We run in a 10 months cadence and a 3rd digit update will be released about five months after each minor release.

Support

SYSGO provides support in all phases of the product life cycle. Our products and services are used since more than 25 years in embedded devices. Our online SYSGO Support Network is available for standard and certifiable products. Standard products come with “standard support” that provide analysis of reproducible errors in and malfunctioning of software developed by SYSGO and provision of known error corrections, as well as support in preparing work-around solutions. Optional “premium support” offers additionally direct access to a dedicated support engineer and limited hours of consulting. Lastly “long term support” offers additionally a retaining ability to rebuild the selected frozen version, limited number of consulting hours, a dedicated phone number and access to a wide data base of corrections, updates, demo programs and others.

Certified product versions profit from “product cert support” and “long term cert support” that includes safety and security bulletins that inform the customer of vulnerabilities or safety risks.

End of Life Overview

Product type	Product version	Linked Codeo version	EOL
ELinOS	5.0	3.1 / 4.0	Since 08/'16
ELinOS	5.1	4.0	Since 08/'16
ELinOS	5.2	6.0, 6.1, 6.2	Start 11/'17
ELinOS	6.0	6.0, 6.1, 6.2	Candidate
ELinOS	6.1	6.1, 6.2	Current
ELinOS	6.2	6.2	Current

Explanation:

“Candidate” means that we are discussing currently when and how to start EOL process for this version.

“LTS” means long term support available

“Current” means current version

“Planned” means next planned version